





USER GUIDE

Digital Hot Water Dispenser

Instant Water Boiler/Water Heater, Auto Dispense Safety Lock

NCHUD43 - NCHUD54 - NCHUD65

Questions? Comments?
We are here to help!
Phone: (1) 718-535-1800
Email: support@pyleusa.com

SAFETY CAUTIONS



Ordinary Prohibition



Disassemble Prohibition



Wet Hand Prohibition



Contact Prohibition



Compulsory Prohibition

Please do not cover the steam outlet by cloth or anything else to avoid overheat.

Do not pour water on the machine body or wash directly with water to avoid electric shock

Please do not repair, modify or disassemble this product to avoid accident.

Please do not touch the steam outlet when operating to avoid burnt by hot steam.

Please remove the lid before pouring out water. Otherwise, the lid may ... « loose and cause accident.

Please do not keel over this unit to avoid burnt by hot water or steam leaked out.

Please stop using this product if power cord is broken. Customer should bring this product to CS center for repair.

This unit only use for boiling water. Please do not put any liquid or material other than water inside *** this unit. Otherwise, this unit will be damaged.

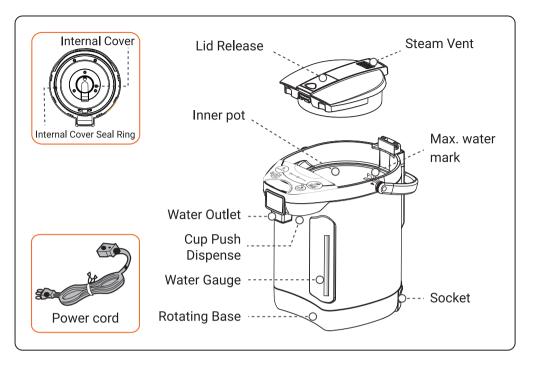
Do not use the power supply with power/voltage that doesn't match with this product.

Please do not touch or operate the power cord and socket to avoid electric shock.

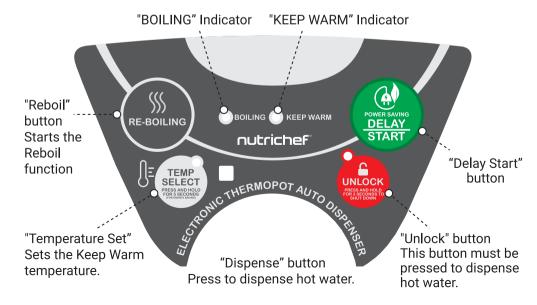
Please ensure the lid is locked before lift or moving this product. Do not tilt this unit.

Please keep this unit out of reach of children. Do not allow children to operate this product.

MAIN PARTS DIAGRAM



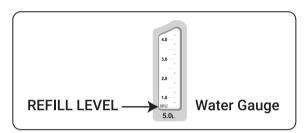
CONTROL PANEL



HOW TO USE

- 1. Open the cover and pour water into the inner pot
 - Please keep the pot body dry when adding water.
 - · Close the lid after water is added.
 - Please make sure the water level is below the Max mark. Otherwise, water may come out from the water outlet.

Please refill water if the water level is drop below the REFILL line







Press the "**RE-BOILING**" key to start reboil water and the indicator will light up.

2. Boiling water --- Keep warm

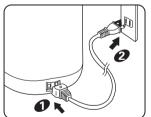
- Connect the power cord to the socket.
 Make sure that the power plug is well connected to the main unit.
- 2. Connect the power cord to the power supply socket. After connecting the main unit, push the power plug into the wall outlet. Before using for the first time please ensure that your electricity supply is the same as shown on the rating label on the appliance. If you have any concerns please contact your local electricity company.

Note: After the water boils, "Keep Warm" function switches ON automatically

• When you plug in the power cord, the water will automatically begin to boil.

WARNING: DO NOT power ON the appliance if the water tank is empty.





Select the Keep Warm Temperature:

Choose from the following keep warm temperatures: 185°F (85°C), 203°F (95°C), CL (self-cooling), 113°F (45°C), 131°F (55°C), 149°F (65°C), 167°F (75°C).

- The **KEEP WARM** lamp will be lit to display the current water temperature.
- The KEEP WARM lamp flashes to indicate no current temperature setting.
- When the water temperature is set within its temperature range, temperature lights stop flashing and become brighter.



PRECAUTIONS

Pay attention to the steam coming out from the steam vent when in heating or keeping warm status.

AT BOILING MODE

Press the **REBOILING** button to switch from **HEATING** to **KEEP WARM**. The heating light will turn off, and the keep-warm indicator will be illuminated. In KEEP WARM mode, if the water temperature does not reach the set keepwarm temperature, the Hot Water Dispenser will use high-power heating to reach the set keep-warm temperature (without boiling the water to 212°F/100°C).

AT KEEP WARM MODE

After reaching the desired keep-warm temperature, the product will maintain this temperature. To reboil the water at any time, press the "REBOILING" button once. The KEEP WARM light will turn off, and the boil indicator light will turn on. After the reboil process is completed, the keep warm indicator light will turn on again.



DELAY START POWER SAVING

The "DELAY START" function allows you to delay the start of boiling.



Press and hold the **UNLOCK BUTTON** for 3 seconds.

The unit will enter standby mode, the heater will stop working, and the lights will turn off. Hold the unlock button for 3 seconds again to bring the unit back to power.



The default keep warm temperature is 185°F. Press the temperature select button to choose from the following keep warm temperatures: 185°F (85°C), 203°F (95°C), CL (self-cooling), 113°F (45°C), 131°F (55°C), 149°F (65°C), 167°F (75°C). CL (self-cooling) indicates that the water temperature will slowly adjust to the room temperature.

Press and hold the temperature select key for 5 seconds, start the function of light control energy saving, the requirements are as follows:

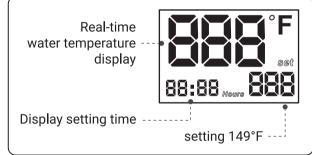
The unit must be in keep warm in order to use energy saving mode. When in keep warm, hold down the temperature select button and the indicator light will come on showing energy saving mode. Energy saving mode can be used at night, when the lights go off so will the unit. To see if unit is in energy save mode cover the sensor next to the temperature select button to simulate night darkness, the LED screen will shut off. Remove finger to simulate daylight and LED screen will come back on. Press the temperature select button again, the energy saving function is off, the indicator light is off.

LCD DISPLAY

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The current default insulation is 185°F degrees.

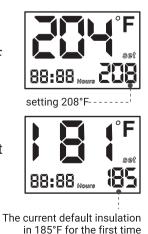
Set 149°F keep warm, temperature naturally drops to a 140°F-158°F range. When the temperature drops to 149°F, keep warm lamp light stops flashing.



Note: Setting do not immediately change when the internal temperature of the container is in keep warm.

Set 208°F keep warm, temperature drops to 194°F-208°F naturally, when the temperature drops to 203°F, keep warm lamp light stops flashing.

Boiling water: After boiling water marks from flashing to static display, such as no other setting, product default heat preservation was185°F, natural water temperature dropped to the range of 176°F-194°F, when the temperature dropped to 185°F, insulation lights stop flashing.



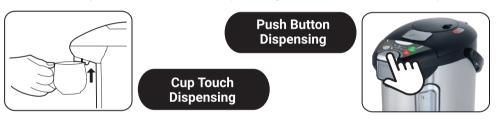
3. Dispense water after boiling

Press "UNLOCK" button, the unlock light is on.
 (Hot Water Dispenser will auto lock if idle for 10 seconds.)



2. **Push Button Dispensing:** Press "**DISPENSE**" button to dispense hot water into cup.

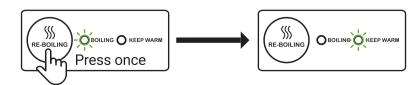
Cup Touch Dispensing: Hold your cup up to touch the cup switch located behind the spout to initiate the dispensing of hot water into the cup.

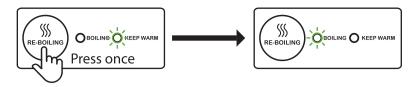


NOTE: If water has boiled without dispensing for a period, air may become trapped in the water pump, preventing water pumping. To resolve this issue, simply open and then close the lid.

4. RE-BOILING BUTTON FUNCTION

1. Press the re-boiling button. The heating light will turn off, and the keep warm indicator will be illuminated. In keep warm mode, if the water temperature does not reach the set keep-warm temperature, the Hot Water Dispenser will utilize high-power heating to achieve the set keep-warm temperature (without boiling the water to 100°C/212°F).





2. **At KEEP WARM mode:** The indicator light is yellow. Press the re-boiling button to activate **HEATING** mode, and the indicator light will turn red. The unit will boil, and the water temperature will reach 208°F. Once the re-boiling function is finished, the process is complete.



MAINTENANCE

BODY

Wipe the Hot Water Dispenser body with soft dry cloth.

- Wipe with dump cloth, if the stain is hard to remove. (never use soaked cloth)
- Don't use thinner to clean, it might crack the plastic casing.
- Any cloth containing chemicals might cause color changing of body.

WARNING: This Hot Water Dispenser is not Dishwasher safe!

REMOVE SCALE DEPOSIT

If tap water is used, minerals may deposit on the stainless steel lining over time. This scale deposit can reduce the lifespan of the Hot Water Dispenser. Clean the dispenser with citric acid at least once a month.

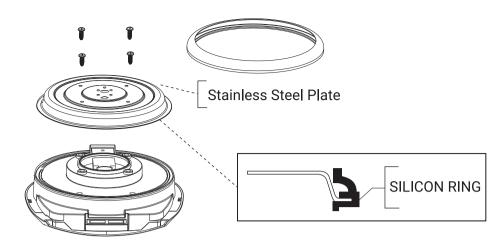
Follow the instructions on the citric acid package to effectively clean and remove mineral deposits.

LINING

Wipe the lining with a damp sponge. Do not use detergent or any abrasive brush.

REPLACE SILICON SEAL

The silicon seal may become damaged after prolonged use. It should be replaced. Contact our service line or order a replacement silicon ring from our web store.

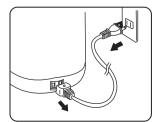


To Replace the Silicon Ring: Remove four screws inside the bottom of the upper lid. Take off the stainless steel plate. Remove the old silicon ring and replace it with a new one. Place the stainless steel plate back and tighten the four screws.



STORAGE

- 1. Pull the plug out of outlet.
- 2. Pull the cord out of kettle.
- 3. Remove upper lid.
- 4. Pour all water out of kettle.





TROUBLESHOOTING

TROUBLES	POSSIBLE CAUSE	SOLUTION
White mineral or shiny specks floating in the water or deposited on the surface of the inner lining of the Hot water Dispenser	Mineral Crystalized in water	Clean with citric acid. How to clean? See REMOVE SCALE DEPOSIT section in this menu or the instruction on the package of citric acid
	Tap water contain too much minerals causing deposits on the surface of the inner lining	
Odors in the hot water	Chlorine in the tap water may cause odor	Press "RE-BOILER" to De-Chlorine
	For the first few uses, it may have a plastic smell in the water because of new plastic components.	Boil a new pot of water for few times before normal use
Water does not pump out smoothly	Filter might be plugged	Clean the filter with citric acid
	Air might be trapped in the water pump	Open the upper lid and closed it few times, then try again.
Does not pump water out at all	Check that the unlock indicator is off	Press "UNLOCK" button once then press "DISPENSE" to see whether it works or not
Hot water leaking out from the nozzle	Too much water in the pot	Make sure the water is not filled above the MAX water level line.
No Power	Check the power cord	Attach power cord firmly to both outlet and Hot Water Dispenser
Hot Water Dispenser body case feels hot	To keep water hot when at higher room temperature the body case might reach 149°F	

OVERHEAT PROTECTION

When the Hot Water Dispenser is empty of water, an overheat safety protection sensor will automatically activate, swiftly turning off the power to prevent overheating. Simultaneously, the temperature keep warm lights will blink when the overheat protection is triggered.

This Hot Water Dispenser comes with overheat protection sensors. However, operating the dispenser without water while it's powered on is extremely dangerous and can lead to fire and property damage. Always maintain water above the REFILL line on the water gauge to prevent accidents.

Note:

If issues persist after following troubleshooting steps, contact our service center or an authorized repair center for assistance.

Do not attempt to disassemble the Hot Water Dispenser yourself, as it will void the manufacturer's warranty.

The following cases are exempted from free maintenance or warranty:

- 1. Failure to present the invoice, pre-pay postage, or submit the warranty registration form to our company.
- 2. Damage to the Hot Water Dispenser due to inappropriate use.
- 3. Use for commercial purposes.
- 4. Damage to the Hot Water Dispenser resulting from unexpected accidents after purchase.
- 5. Damage to the Hot Water Dispenser due to self-modification or repair.
- 6. Damage to the Hot Water Dispenser resulting from natural and/or manmade disasters.

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HOT WATER DISPENSER FEATURES:

- 360° Rotating Base
- LCD Display
- Instantly Heat & Dispense Hot Water!
- Simple Electric Plug-in Design
- Built-in LED Light Illuminates When Dispensing
- · Adjustable Water Temperature & Dispensing Amounts
- Convenient Easy Access Refillable Water Tank
- Transparent Water Container with Clear Level Mark
- · Safe for Placement on Any Table or Countertop
- Used for All Drinks Including Instant Coffee, Tea & Soups!
- 3-Way of Dispense: Auto Dispense, Cup Switch and Manual Dispense Automatically Keep Warm and Reboil
- · Dry-boiled Protection and Safety Auto Shut-off

WHAT'S IN THE BOX:

Heating UnitCable

NCHUD43

3L Digital Hot Water Dispenser

Technical Specs:

- · Heating Element: 750 Watt
- · Capacity: 3L
- Electric Auto Dispense Amounts: 10oz-16oz per 10seconds
- Temp. Adjustment: 185°F (85°C), 203°F (95°C), 113°F (45°C), 131°F (55°C), 149°F (65°C), 167°F (75°C)
- Construction Material: 304 Stainless Steel Inner Pot and #430 Stainless Steel Outer Housing
- Power Cord Length: 4.593' ft.
- Power Supply: 120V, 60Hz
- Product Dimensions (L x W H): 12.40" x 8.66" x 9.84" -inches

NCHUD54

4L Digital Hot Water Dispenser

Technical Specs:

- Heating Element: 750 Watt
- · Capacity: 4L
- Electric Auto Dispense Amounts:

10oz -16oz per 10seconds

- Temp. Adjustment: 185°F (85°C), 203°F (95°C), 113°F (45°C), 131°F (55°C), 149°F (65°C), 167°F (75°C)
- Construction Material: 304 Stainless Steel Inner Pot and #430 Stainless Steel Outer Housing
- Power Cord Length: 4.593' ft.
- Power Supply: 120V, 60Hz
- Product Dimensions (L x W H): 12.40" x 8.66" x 11.81" -inches

NCHUD65

5L Digital Hot Water Dispenser

Technical Specs:

- Heating Element: 750Watt
- · Capacity: 5L
- · Electric Auto Dispense Amounts:

10oz -16oz per 10seconds

- Temp. Adjustment: 185°F (85°C), 203°F (95°C), 113°F (45°C), 131°F (55°C), 149°F (65°C), 167°F (75°C)
- Construction Material: 304 Stainless Steel Inner Pot and #430 Stainless Steel Outer Housing
- Power Cord Length: 4.593' ft.
- Power Supply: 120V, 60Hz
- Product Dimensions (L x W H): 12.402" x 8.661" x 13.78" -inches

