

SereneLife



SLNKMSG120

Smart Neck Massager

Digital Massager with Heat & Vibration Therapy,
Built-in Rechargeable Battery

User Manual



Read this manual and understand it thoroughly before operation.

▶▶▶ **Product Description**

Product Introduction

- **NEWLY ERGONOMIC DESIGNED:** Breathable soft silicone, intelligent 3D suspension & U shape Design
- **SEPARATE REMOTE CONTROL:** Easy & convenient to operate.
- **LIGHT WEIGHT, PORTABLE CORDLESS:** Suitable for everyday use, equipped with rechargeable battery
- Promote better blood circulation, relieve stress and tiredness
- Deep pulse tissue circulation, relieve stiffness and pain

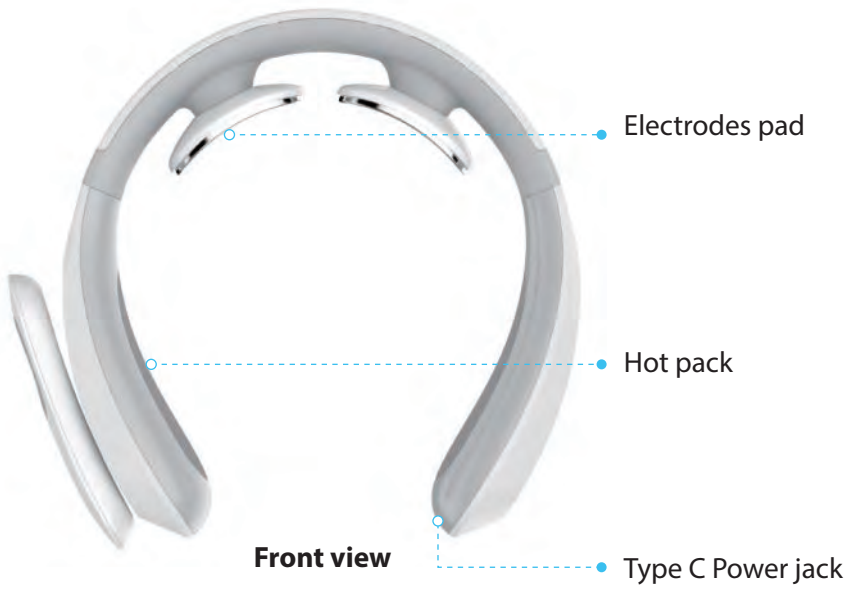
This device can be used in the following cases:

1. Excessive screen time
2. Nervous, insomnia and dreaminess.
3. Stiffness on neck and muscle fatigue.

▶▶▶ **Product Function**

1. Unique 3D grip ergonomics design
2. Using the latest 3D intelligent bonding technology, human skin intelligent identification.
3. Multi-Function, Intelligent control, simple operation
4. There are 6 pulse modes, includes cupping, tapping, scraping, shiatsu, acupuncture and relaxation.
5. Low-frequency pulse, magnetic effect, hot compression. Promote blood circulation, Improve sleep quality, Soothe nerves, Stimulate cell activity, Ease muscle pain and Relieve fatigue.
6. Type-C power jack.
7. Wireless control.
8. 15 level intensities.
9. 15 minutes timer.
10. Blue light will be flashing with long “DI” tone every two minutes when out of power. You will hear “DI DI DI” warning when ON/OFF button is pressed.

▶▶▶ **Product Details**



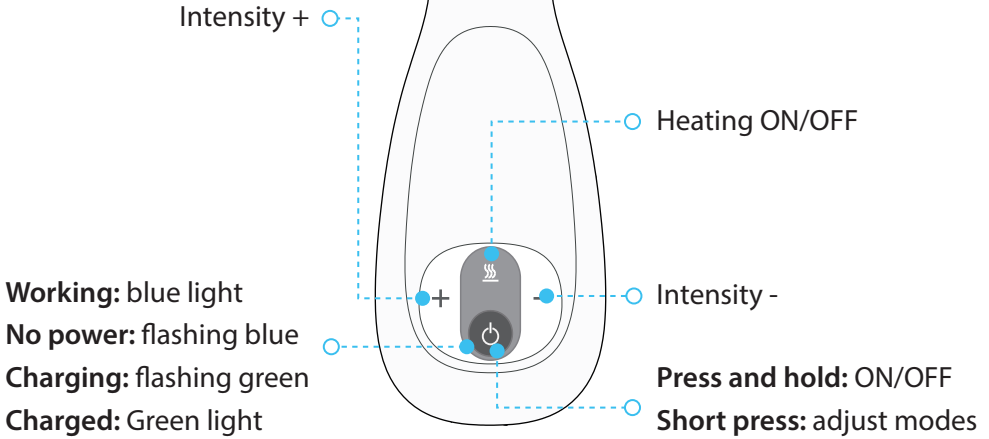
Controller



Stereograms

▶▶▶ Operation

Device Operation



Note:

- Please keep electrode pads close to skin.
- If not, there will be 3 "DI" warning when pressing "+"

▶▶▶ Controller



Note:

Battery CR2032

▶▶▶ CHARGING

1. Please charge the device when out of power, adapter is 5V, 1A. When charging, indicator turns green while flashing. Green indicator stops flashing when fully charged. Charging time is about 3 hours.
2. A full charge takes 5 hours to achieve. Massaging with heat function can be used continuously for 50 minutes.
3. It is recommended to charge this device once a month if the device will not use be used for long period of time.

⚠ CAUTION

1. **DO NOT** use this device together with other treatment devices, such as pacemaker, heart lung machine and medical electronic device, electro cardiograph etc. This device may hurt skin or damage this device if patient is using both high frequency surgical equipment. Do not use the device within one metre of short wave or microwave devices as EMS function may not be stable.
2. People who are pregnant, sensitive skin, heart disease, abnormal blood pressure, malignant tumors, cerebrovascular patients, acute disease, or being treated, **please consult your doctor before using this device.**
3. **DO NOT** use in the bath or while sleeping.
4. Keep this device out of reach of children.
5. **DO NOT** use with patients who have skin sensory impairment or heat insensitive.
6. Please turn off the Smart Neck Massager before adjusting the position or storing the device.
7. Adjust pulse intensity for comfort and appropriate strength.
8. **DO NOT** disassemble this device, avoid collision and water.
9. **DO NOT** wash this device with water.

▶▶▶ TREATMENT

In order to avoid environmental pollution, please do not dispose this device or accessories. Please comply with the local environmental protection requirements.

▶▶▶ CLEANING AND MAINTENANCE

1. Clean the device with a soft wet cloth or towel to wipe. **DO NOT** use volatile substance.
2. Please keep it in a dry and ventilated place.
3. **DO NOT** put it in direct sunlight, high temperaturc and damp place.

▶▶▶ FAQ

Q: *What is the cause of cause tingling sensations on neck when using electrical pulse function?*

A: The reason of neck tingling is because the user's skin is relatively dry, and the massager is not close to the neck completely. It is suggested that when using, wet towel should be used to wet the neck skin, so that the massager can stick to the neck closely, and the intensity of electromagnetic pulse should be from weak to strong. Gradually adapt to the use of electromagnetic pulse massager when the use of traditional Chinese medicine acupuncture trembling to the neck meridian massage, is not the massager leakage.

Q: *Why do skin rashes appear in your neck?*

A: It is recommended that you should use a wet towel to wet the neck before using it and make the instrument completely close to your necks, otherwise, you will feel neck tingling and rashes. Your skin will adapt to it after you use it a few more times, with only comfort and no tingling.

Q: *How long will it take to fully charge? How long can it be used for?*

A: Built-in Li-ion battery Charging time is about 3 hours.

When fully charged, Pulse function can be used up to 5 hours only, 50 minutes if the heating function is also turned ON.

Q: *Will this help pinched nerve pain?*

A: This device uses an Ergonomic design which fits different neck sizes.

The Smart Neck Massager is made of ABS plastics which can protect your neck. Please wear this device correctly and maintain correct posture when using. We do recommend using the device twice a day, 15 minutes per session.

▶▶▶ TRANSPORT AND STORAGE

Store in a dry ventilated place

- Temperature range: -20°C ~ +55°C (-4°F ~ 131°F)
- Relative temperature range: ≤ 80%
- Atmospheric pressure range: 50kPa~106kPa

FEATURES:

- Digital Neck Massager System
- Matt & Fashionable Wrap-Around Style
- Compact & Portable Design, Perfect for Travel
- Soothing Pressure Massage
- Relieve Stress, Excess Tension Improve Blood Circulation
- (6) Selectable Preset Massage Modes with Timer Settings
- Simple & Hassle-Free Operation
- Built-in Rechargeable Battery
- Remote Display for Wireless Control
- Flexible Neck Collar Ensures a Comfortable Fit
- Vibration, Impulse & Heat Intensity Adjustment
- Universal Size for All Ages

WHAT'S IN THE BOX:

- Neck Massager
- Remote Control
- Power Cable Adapter

TECHNICAL SPECS:

- Intensity Level Selectable: Electric Modes (6), 15 Level Intensities, Heat ON/OFF
- Adjustable Time Settings: 15 Minutes
- Massage Impulse Width: 20-400us
- Electric Pulse Freq.: 1-1000Hz
- Rechargeable Battery: 3.7V Li-ion, 1200mAh
- Remote Control Battery: (1) x 'CR-2032' Button Cell, Included
- Power Supply: 110/220V (5V DC Power Adapter)
- Product Dimensions (L x W x H): 6.85" x 5.71" x 1.16 " - inches

SereneLife

Questions? Issues?

We are here to help!

Phone: (1) 718-535-1800

Email: support@pyleusa.com